

Warranty Policy

Shantz Enterprises provides a warranty to guarantee the quality and durability of our painting services. This warranty covers defects in workmanship and materials used during the painting project. The duration and specifics of the warranty are outlined below.

Duration of Warranty: Our warranty period lasts for two years from the date of completion for material defects. Shantz Enterprises also offers a two week warranty coverage from the date of completion for discrepancy or workmanship touch-ups. This ensures that you have ample time to identify any issues that may arise due to our workmanship or the materials used.

Coverage:

- 1. Workmanship:** We guarantee that all painting services will be performed in a professional manner consistent with industry standards. The two-week warranty ensures that any touch-ups needed due to discrepancies or imperfections in our workmanship will be addressed promptly.
- 2. Materials:** We use high-quality paints and materials. In the event of any defect in the materials used, we will work with the manufacturer to rectify the issue promptly.
- 3. Scope:** The warranty covers peeling, blistering, or chipping paint caused by defective workmanship or materials.

Exclusions: This warranty does not cover:

- Damage caused by external factors such as accidents, misuse, or improper maintenance.
- Changes in the appearance of the paint due to normal wear and tear, or exposure to extreme weather conditions.
- Issues arising from repairs or alterations made by parties other than Shantz Enterprises.

Claims Process: If you believe that your project is experiencing issues covered by our warranty, please contact us promptly. We will schedule an inspection and, if the issue is determined to be covered under warranty, we will undertake the necessary repairs or replacements at no cost to you.

Limitation of Liability: Our liability under this warranty is limited to the cost of the original painting project. We are not liable for any indirect, incidental, or consequential damages arising from the warranty claim.

Modification of Warranty: Shantz Enterprises reserves the right to modify or amend this warranty policy at any time. Any changes will be communicated to customers in writing.

Effective Date: This warranty policy is effective as of date of project completion.